

Ashbourne Community Transport aCTive Travel

Formed in 1991, Ashbourne Community Transport is a registered charity and company limited by guarantee. Overseen by a voluntary board of trustees and with a team of office staff, drivers, passenger assistants and volunteers, the scheme operates 13 vehicles and offers local residents a variety of door-to-door transport services.

aCTive Travel is a bespoke, pre-bookable and accessible transport service for Derbyshire residents who are unable to use public transport due to their restricted mobility or where their transport needs are not met by existing public transport.

The service, launched in April 2010, provides access to health appointments, hospital visiting and other destinations, including visiting friends, hairdressing appointments and shopping, which

improve people's quality of life. On an average day the service transports in the region of 20 passengers.

Funded by Derbyshire County Council and NHS Derbyshire County, the service is operated by paid drivers and volunteers, all fully trained to a recognised standard, who provide an exemplary door-to-door service to a targeted, vulnerable sector living in an isolated area of Derbyshire.

The project has grown in demand in its first year, providing additional benefits for its users, including a prescription delivery service and an introduction to other services available to them, which are operated by Ashbourne Community Transport to support people in the community.

A basic charge is applied to users for a trip to the doctors and a mileage/nominal waiting charge for other destinations.



'An excellent service, I could not do without it. It makes life a lot easier as I am at the doctors most days'. Jimmy Rae, Passenger

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The service has been widely acclaimed across its operating area of Derbyshire Dales South and is seen as beneficial, not only to the passenger, but to GPs and hospitals in reducing home visits.

For further information on Ashbourne Community Transport and aCTive Travel email info@ashbournect.org.uk or telephone 01335 300670.

“Very efficient – has never let me down in the six months I have been using them” Mr Cundy, Parwich passenger